



The Participation House Project ***(Durham Region)***

January 30, 2012

Hello to all Stakeholders of Participation House Project Durham Region.

The time is here. Focus Accreditation Services is coming to Participation House Project (Durham Region) on March 6th, 7th and 8th, 2012.

FOCUS Accreditation is a “Made in Ontario” accreditation system for Ontario’s human services sector. It was created in 2004, in response to an identified need to have an accreditation body that uses standards and an accreditation process that “fits” and reflects the environment in which agencies in Ontario operate. Currently there are 14 agencies accredited with FOCUS Accreditation.

Over the course of these three days, a team of four Validators will be visiting the all locations and conducting interviews with;

- ✓ Board members
- ✓ Management staff
- ✓ Front Line Staff
- ✓ People who use our service
- ✓ Families members of people who use our services
- ✓ Community Partners and other agencies that we work with on a regular basis

The Focus Validators will be touring each of our sites, reviewing documentation systems, observing daily events and spending time in people’s homes over the dinner hour.

The staff that are selected for these interviews will be contacted shortly and invited to meet with senior management in advance of the on-site validation to better understand the process and what to expect.

This is our time to be proud of all of our accomplishments. For over 36 years, Participation House Project (Durham Region) has provided services to the people of Durham Region. PH has grown steadily and significantly over the years and responded to the needs of people with physical and developmental disabilities.

This is our time to be the only accredited developmental services provider in Durham Region!

Thank you in advance for your support with this endeavor.

Our Mission:

To enrich lives through advocating community presence and facilitating meaningful life experiences